



**Associated Residential Parks Queensland
Inc.**

HOME OWNERS ADVISORY AND ADVOCACY SERVICE

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Breaking News - Residents' Survey & Issues Discussion Paper - Published

Dear Members

In section 18 of its [Queensland Housing and Homelessness Action Plan 2021-2025](#) the Government committed to address concerns that residents in residential manufactured home parks have about Site-Rents and the Sale of Homes.

Survey of Residents and Former Residents

As a key step in the process of determining what reforms to achieve this will look like the Department of Communities, Housing and Digital Economy (DCHDE) are asking residents and former residents in parks to complete a survey. The survey aims to collect information about the circumstances of people who live in parks and their opinions about the advantages and disadvantages of doing so, including what their major concerns are.

The DCHDE would prefer as many people as possible to complete the survey online. Residents can register to do so and complete it online at [Manufactured homes and residential parks in Queensland | Your say](#). Have your say about Queensland Government programs and initiatives.

The DCHDE have informed ARPQ residents who do not wish to complete the survey online can contact them by **phone on 13 74 68** (13 QGOV) **to request that a hard paper copy of the survey be posted** out to them.

ARPQ urges all our members to take this opportunity to provide important information that will help to ensure that we get the sort of reforms we want to see by completing the survey.

Issues Discussion Paper

The DCHDE has at the same time published and is seeking community feedback on an issues discussion paper on its website entitled "[Review of Site Rent increases and Sale of Homes in Residential Parks](#)". Homeowners or former homeowners who do not use the internet can **request that a hard paper copy** of the Issues Discussion paper **be posted** out to them **by contacting the DCHDE on 13 74 68** (13 QGOV).

This issues discussion paper is intended to outline what the major problems and concerns are about site rents and the sale of homes in residential parks. In asking for written feedback on it the DCHDE say they will use the responses to first ensure that all of the problems and concerns are

identified and understood by them. **It is important to note that this paper does not deal with any ideas about what changes to legislation and regulations ought to look like in order to deal with the problems identified.**

Feedback to this paper will be used by the DCHDE to help them write and ask for feedback on a second paper which they call a Consultation Regulatory Impact Statement (Consultation RIS) in which they will try to identify what the cause of the problems and concerns of residents are with a view to exploring what the options there may be to address them by reforms to legislation and regulations.

Homeowners Responses

The DCHDE have told ARPQ that while they welcome responses from home owners to both the issues paper and the survey, they recommend that home owners first complete the survey, as they believe that this may provide sufficient opportunity for many to share their experiences and views on key issues without the need for a further written submission.

ARPQ hopes that as many homeowners as possible will respond to the survey and read the discussion paper and respond if they feel they need and are able to. We particularly encourage Home Owners Committees (HOCs) to consider writing a response to the Issues Discussion paper.

How we as homeowners respond will be important in helping to shape the direction that the reform process takes and impact upon the chances of them seeing their concerns about this like increasing site rents, the gradual reduction in levels of service and quality of facilities and maintenance and the difficulties they face when selling their homes being addressed in the way they would like them to be.

ARPQ therefore believe that there is a need to take some time to consider what our responses to this paper should be. The closing date for responding is 15th August 2022 so there is plenty of time for us to give this consideration and discuss the matter amongst ourselves. It is the intention of ARPQ to both share and request feedback on the drafts of its own response to the paper to our members. We hope that these drafts and the discussion they engender amongst us will help HOCs and individual members think through what their contribution might be and ensure that our feedback shapes the direction the reforms which are eventually proposed are the ones that we want.

**ARPQ Management Committee
June 2022**