



Your home matters

Before you act, get the facts

Living in residential parks



Nearly
25,000
Queenslanders live in more than **190** residential parks in Queensland

Source: Department of Housing and Public Works, May 2018.

We want to help you to understand your rights and obligations as a current manufactured home owner or prospective manufactured home owner.

Supporting you to get the facts

Almost 25,000 Queenslanders live in residential parks across the state. These parks provide secure and affordable accommodation and are often a long-term home for retirees and people on fixed incomes.

The Queensland Government is working to improve the information available to manufactured home owners about a range of amendments to the *Manufactured Homes (Residential Parks) Act 2003*.

We want to better support seniors and Queensland's most vulnerable in their decision making, and to help home owner consumer advocacy groups advocate for reform.

Better support for home owner consumer advocacy groups

To ensure that manufactured home owners have the information they need to make better decisions, we are working to strengthen consumer advocacy groups.

Home owner consumer advocacy groups will be supported to help Queenslanders who live in or are considering entering or leaving a residential park to make well-informed decisions.

This includes providing better information about, and access to pre-contractual legal and financial advice from industry experts to support informed decision-making about future living arrangements.



Queensland
Government



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We are making changes that will make it easier for you to access up to date information and seek professional and legal advice before you make a decision.

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Providing a voice

We are supporting home owner consumer advocacy groups to improve the availability of advice and advocacy to manufactured home owners when things go wrong. This includes input into the review of dispute resolution arrangements.

Home owner consumer advocacy groups will also be supported to represent manufactured home owners to park owners and government to ensure home owner expectations and experiences are considered.

Right where you live

The Queensland Government has funded five organisations to support broader consumer advocacy for Queenslanders who may be entering, living in, or leaving a residential (manufactured home) park, a retirement village or a residential service to make informed housing choices.

These organisations will be supporting a state-wide education program to increase understanding of changes to legislation related to these forms of accommodation. The program will support residents and home owners to better understand and exercise their rights.

For more information about advocacy initiatives go to www.rightwhereyoulive.org.au



Want to know more?



www.hpw.qld.gov.au/housingstrategy

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